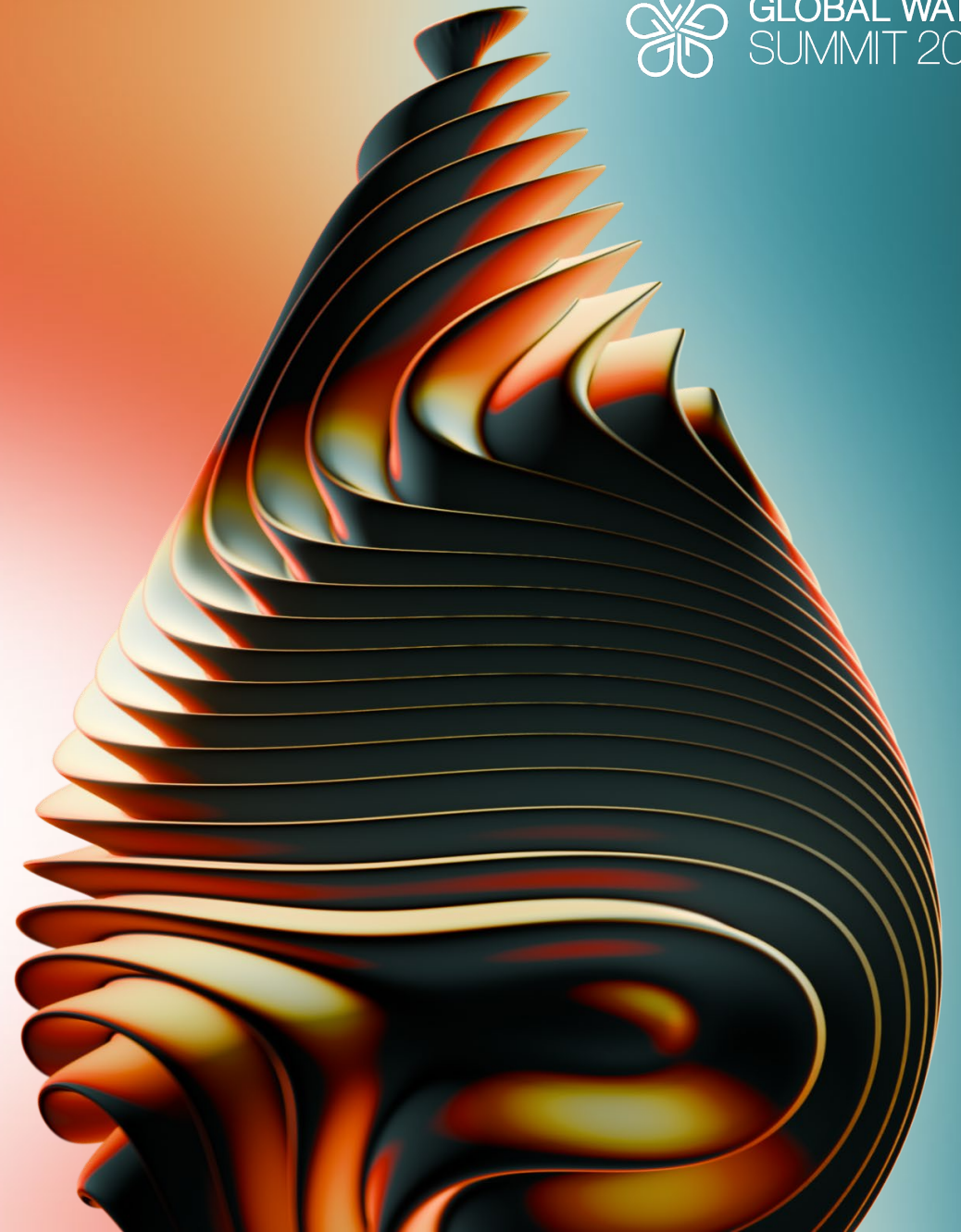




Global Water Intelligence CoDev

Kenrick St. Louis
General Manager
National Water and Sewerage Authority
St. George's
Grenada W.I.



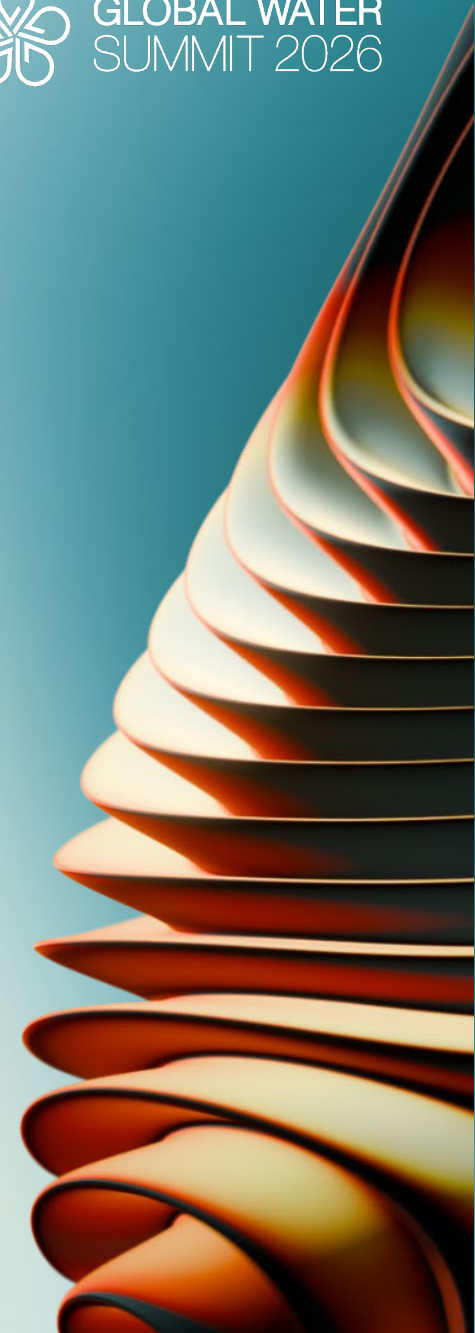


NAWASA's Production Operations

- Groundwater
- Surface water
- Reverse osmosis

NAWASA Overview & Strategic Focus

- Water security
- Infrastructure modernization
- Operational efficiency
- Customer service excellence
- Workforce development
- Sustainable resource management





Co Development – Belize

Transforming the Way we work through:

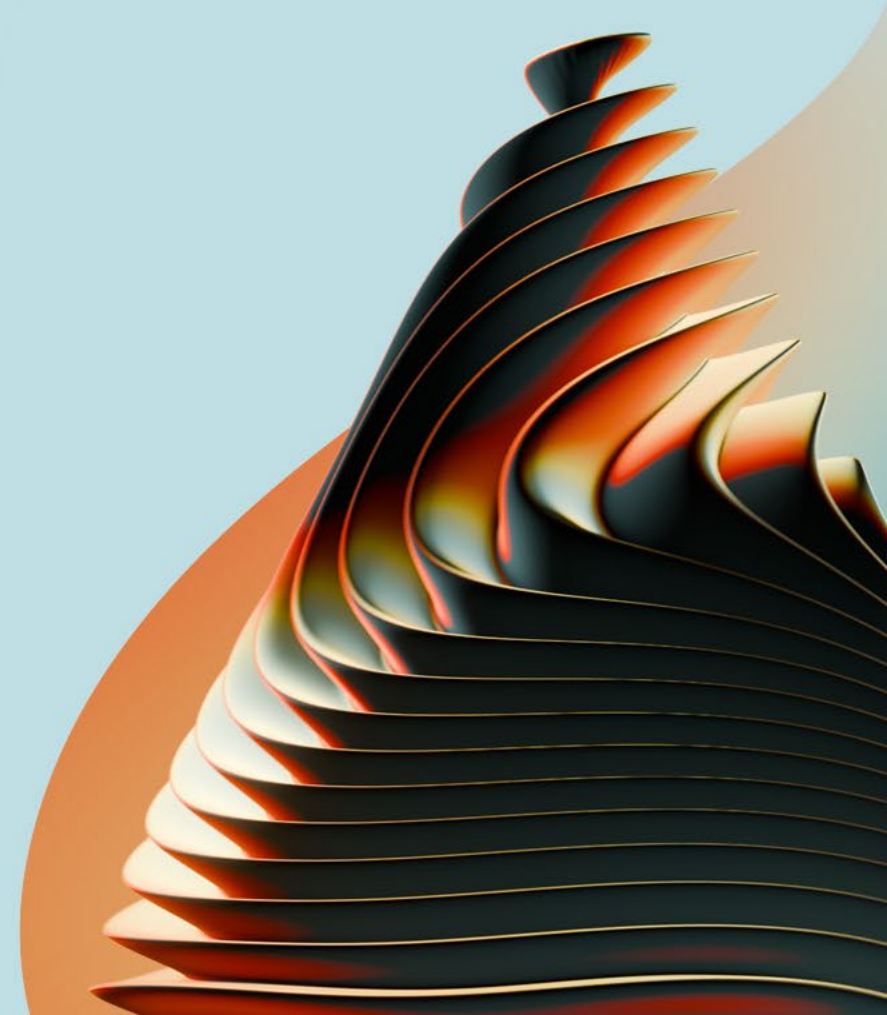
- Performance Management System
- Process Development/update/deployment
- Fit for Purpose Technology





CoDev Discussion

- Leadership Alignment
- Standard Operating Procedures
- Staff Development & Succession Planning
- Employee Accountability & Recognition
- Gradual Implementation of Change
- Safety-First Culture





Co Development – Belize

Implementation Focus

- Transformation the Way we Work
- Performance Management
 - Department Performance Goals
 - Goals aligned to Strategy
 - Performance Management System Piloted
- Project Management
 - Project Management and Execution Process
 - Pressure Testing
 - Pipe Laying and Fitting
 - Payment Certificates
- Procurement
 - Procurement Process implemented
- Conflict of interest policy
 - Board Approval



CoDev Value

- Clearly define the problem
- Engage the right stakeholders
- Be decisive
- Change takes time
- Listen to understanding





Thank you.